

ASK-ASSESS: SECOND-HAND GOODS



ASK # 1

Are there signs of damage or wear and tear on the product?

YES >>

The product is no longer safe for children to use. Even minor damages can affect the performance of the product and can cause severe injury to children. Contact your local council to see what the regulations and procedures are for safe disposal and consider purchasing a new replacement.

NO >>

Proceed to the next 'Ask' assessment to check if the product is safe to use.

ASK # 2

Does the product meet current Australian safety standards?

YES >>

Ensure the product is up to date with the mandatory and voluntary safety requirements. Visit productsafety.gov.au for a full list of standards. Confirm that the product also meets our 'Ask' #3 and #4 assessment below.

NO >>

The product is considered unsafe for children to use. Continued use may incur a fine for some products. Contact your local council to see what the regulations and procedures are for safe disposal and consider purchasing a new replacement.

ASK # 3

Does the product have instructions on how to use and maintain it?

YES >>

Conduct final 'Ask' assessment below before use.

NO >>

Does the product website provide these instructions? If not, it may be a recall item or is no longer safe to use. It may also have surpassed its use-by date. Contact your local council to see what the regulations and procedures are for safe disposal and consider purchasing a new replacement.

ASK # 4

Is there still a warranty on the product?

YES >>

Check if the product is due for maintenance. You might be able to have it done at a lower cost with your warranty.

NO >>

It might be a good idea to contact the manufacturer to see how much it will cost if the product needs to be fixed or maintained. Sometimes, the cost may add up and it may be more worthwhile purchasing the product brand new.